



## **Personal Outcomes Support Worker, Supportive Living Services**

**Salary:** Range 10, \$36.71 to \$43.85 per hour (\$71,587 to \$85,507 per year)

**Status:** Full Time, Term to November 1, 2024

**Competition #:** 003-24

**Closing Date:** May 9, 2024

The Personal Outcomes Support Worker is a member of the Supportive Living Services team, who provides personalized care for residents by assisting residents and community clients in fulfilling their goals as participating members of the community. This program is comprised of three supportive living residences and a Day Program building. Under the direction of the SLS Program Supervisor, the incumbent provides the physical, social and emotional support residents require to be as independent as possible in both the home environment and the community. The delivery of services has a direct impact on the quality of life and satisfaction for the residents and clients of Supportive Living Services and their families.

### **Qualifications:**

- Knowledge of and the ability to apply CPR and personal care, observation and assessment skills, knowledge of drugs and drug inter-action.
- Knowledge of Supportive Living Programs and an understanding of personal life plans and personal outcomes.
- Good oral and written communication skills.
- Skill in demonstrating and promoting positive team building and interpersonal relationships.
- Ability to be understanding, patient, gentle and non-judgemental.
- Good physical and mental health.
- Ability to use tact and judgement in dealing with difficult situations.
- Sensitivity to the physical, social, cultural, spiritual needs of residents and clients.
- Knowledge of Infection Control, Food Handling and Canada Food Guide.
- Knowledge of body mechanics and proper lifting techniques are required to safely support residents in daily living activities.
- Good housekeeping and home safety skills.
- Demonstrated knowledge of medication administration as required by individual resident needs.
- Ability to work independently and as a member of a team.
- Class 5 driver's license is required with a willingness to transport residents in HRHSSA vehicles.

This level of knowledge is normally acquired through completion of Grade 12 and formal training as a Developmental Service Worker, Social Service Worker, Rehabilitation Aide, Residential Support Worker, or an equivalent combination of education and experience. The ability to work 12- hour shifts is also required (days, nights, weekends, and holidays).

In addition to an attractive salary, we offer a Northern Allowance of \$2.42 per hour up to \$4,711 per year. All job offers are subject to references, a satisfactory Criminal Records Check (including vulnerable sector search) and an Employee Health Risk Assessment. Only those candidates selected for an interview will be contacted.



Hay River Health & Social Services Authority | Administration des services de  
santé et des services sociaux de Hay River  
37911 MacKenzie Highway | 37911, route MacKenzie  
Hay River, NT X0E 0R6

For full job description, including required knowledge, skills & abilities, please see job posting/job description on our website at [www.hrhssa.org](http://www.hrhssa.org) under the 'Careers' section.

**How to apply:**

Applicants should send their resume via email to [hrhssa\\_competitions@gov.nt.ca](mailto:hrhssa_competitions@gov.nt.ca) or via Fax to (867) 874-8345