



## Personal Outcomes Support Worker (POSW) Supportive Living Services (SLS), Full-time Indeterminate Float

### Job Summary:

The Personal Outcomes Support Worker is a member of the Supportive Living Services team, who provides personalized care for residents by assisting residents and community clients in fulfilling their goals as participating members of the community. This program is comprised of three supportive living residences and a Day Program building. Under the direction of the SLS Program Supervisor the incumbent provides the physical, social and emotional support residents require to be as independent as possible in both the home environment and the community. The delivery of services has a direct impact on the quality of life and satisfaction for the residents and clients of Supportive Living Services and their families.

### Education and Training:

- Knowledge of and the **ability to apply CPR and personal care, observation and assessment skills, knowledge of drugs and drug inter-action.**
- Knowledge of **Supportive Living Programs and an understanding of personal life plans and personal outcomes.**
- Good **oral and written communication** skills.
- Skill in **demonstrating and promoting positive team building and interpersonal relationships.**
- Ability to be **understanding, patient, gentle and non-judgemental.**
- **Good physical and mental health.**
- Ability to use **tact and judgement in dealing with difficult situations.**
- Sensitivity to the **physical, social, cultural, spiritual needs of residents and clients.**
- Knowledge of **Infection Control, Food Handling and Canada Food Guide.**
- Knowledge of **body mechanics and proper lifting techniques** are required to safely support residents in daily living activities.
- Good **housekeeping and home safety** skills.
- Demonstrated knowledge of **medication administration** as required by individual resident needs.
- Ability to work **independently and as a member of a team.**
- **Class 5 driver's license is required with a willingness to transport residents in HRHSSA vehicles.**

The level of knowledge is normally acquired through completion of **Grade 12 and formal training as a Developmental Services Worker, Social Service Worker, Rehabilitation Aide, Residential Support Worker, or an equivalent combination of education and experience.** 12-hour shifts, day, night, weekend, holiday.

Must complete following required training when available:

- **Basic CPR,**
- **WHIMIS,**
- **Standard First Aid,**
- **Non-violent Crisis Intervention,**
- **ASIST and/or Mental Health First Aide training.**

A copy of the full Job Description can be found at [www.hayriverhealth.ca](http://www.hayriverhealth.ca) under the 'Employment' tab.

**Salary:** \$35.63 to 42.56 per hour (Range 10)  
**Position Status:** Full-time Indeterminate Float  
**Competition #:** 122-21  
**Closing Date:** January 7, 2022

Internal

In addition to an attractive salary, we offer a Northern Allowance of \$2.60 per hour up to \$5,282 per year. All job offers are subject to references, a satisfactory Criminal Records Check (including vulnerable sector search) and an Employee Health Risk Assessment. Only those candidates selected for an interview will be contacted.

**Applicants must submit a resume, quoting Competition number to:**

**Human Resources**  
**Hay River Health & Social Services Authority**  
**37911 Mackenzie Highway, Hay River, NT X0E 0R6**  
**Fax: 867-874-8342 Phone: 867-874-8345**  
**[hrhssa\\_competitions@gov.nt.ca](mailto:hrhssa_competitions@gov.nt.ca)**

*If you would like this information in another official language, contact us at (867) 874-8111  
Si vous voulez ces informations dans une autre langue officielle, contactez-nous à (867) 874-8111*