



July 31, 2024

HRHSSA Prescription Refill Clinics move to Same Day Appointments

Please be advised that due to the demand for additional services during HRHSSA's Prescription Refill Clinics on Mondays, we will be changing the clinics to Same Day Appointments. The reason for this change is to enable practitioners the ability to accommodate requests for services other than prescription refills and improve health care service delivery to our residents.

Effective Monday, August 12th the Primary Care Services department (Medical Clinic) will begin offering "Same Day Appointment" clinics every Monday from 8:30am – 4:30pm.

- Same day appointments provide expanded access to the Primary Care Clinic in Hay River on a first-come, first-serve basis.
- **This is not a walk-in clinic, all appointments must be pre-booked** by calling 874-8100 on the same day as the clinic. Calls will be accepted beginning at 8:00am with the first appointment available at 8:30am.
- Your appointment may be provided in person or virtually depending on your needs and the resources available for the clinic visit.

We anticipate that these Same Day Appointments will provide more accessible and timely care for residents with non-urgent medical needs.

If you require immediate medical attention, we advise that you visit our Emergency Department.

Thank you.