



Hay River Health & Social Services Authority | Administration des services de santé et des services sociaux de Hay River  
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## **Public Notice – Update: Hay River Health and Social Services Authority Service Reduction**

**March 02, 2023** – the Hay River Health and Social Services Authority (HRHSSA) would like to remind residents that there is a severe shortage of skilled health and social services professionals impacting our community.

**We are pleased to share that as of Saturday, March 4<sup>th</sup> the Emergency Department will return to regular services with physician coverage.**

### **What does this mean?**

- inpatient beds/services remain temporarily reduced until physician coverage resumes on March 4<sup>th</sup>;
- until that time, all clients who present to the Emergency Department will be medically assessed and triaged by a Registered Nurse; and,
- an emergency on-call physician will be contacted to determine next steps of care

HRHSSA would like to thank our residents for their understanding during these turbulent times. Although this situation is difficult, we ask that residents please remain patient and kind when working with our staff, particularly frontline and administration staff who are showing up every day and doing their best to meet everyone's healthcare needs.

Thank you.