



Hay River Health & Social Services Authority | Administration des services de  
santé et des services sociaux de Hay River  
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October 20, 2021

I wanted to take this opportunity to communicate with our clients, stakeholders, and community members. As you will know we have seen the signs of community spread in the community. Recently the number of COVID-19 cases has increased in our community and they continue to rise. This has necessitated the HRHSSA to adjust our plans for the booster shots and flu vaccine clinics. Our Public Health team with the support of reassigned staff are fully engaged with testing and contact tracing at this time and have been for the last few weeks.

The Hay River Public Health office has done an extraordinary job leading our community and residents through this pandemic. With that said, our resources are limited and our staff are fatigued. Over the next week or more, HRHSSA staff will be redeployed to assist with the additional demands and we continue to actively recruit for healthcare professionals as well as request assistance from our Territorial partners.

Over the next month, our team will continue to offer testing, lead contact tracing, and take on the immense amount of work required to manage the school outbreaks. It is our intention to continue planning for vaccine clinics and we will continue to communicate those plans with you.

I would like to recognize the outstanding effort and endless hours our employees have put in, particularly during this outbreak. I ask for your patience and understanding during these difficult times. We understand the frustration and concern in the community but ask that you please be patient and kind to our staff who are doing the best they can under extraordinary circumstances to ensure the health and safety of our residents. Our response time may not be immediate, but I ensure you we will return your calls. We are all members of this community and I know that by working together we will see this pandemic come to an end.

Thank you,

A handwritten signature in blue ink, appearing to read 'ERIN GRIFITHS'.

Erin Griffiths  
Chief Executive Officer  
Hay River Health and Social Services Authority