



October 21, 2024

PUBLIC NOTICE: Process for Accessing Health and Social Services During Scheduled Telecommunications Outages (October 22nd – 25th, 2024)

Hay River Health and Social Services Authority (HRHSSA) is advising residents of Northwestel Scheduled Outages from **October 22nd – 25th, 2024 between 12:00AM – 6:00AM** as they will be performing work to permanently fix damaged fiber cables between the communities of Kakisa, Enterprise, Fort Resolution, Fort Smith and Hay River. These outages will have the following impact to services:

- Emergency phone services will not be available, this includes:
 - 9-1-1, 8-1-1 and local Ambulance
- HRHSSA Child Protection Line will not be available (874-7012)
- HRHSSA phone system will not be available
- HRHSSA fax machines will not be available
- HRHSSA cellular data and voice services will not be available

The Hay River Regional Health Centre emergency services will continue to remain open throughout these scheduled telecommunications outages.

In the event you are unable to reach the Health Centre by phone for a health emergency or an urgent child and family services concern, please present to the Health Centre in person for assistance.

All telecommunications will remain operational during regular business hours.

For the latest information on GNWT response to emergencies, and public safety information visit the GNWT's public safety page. <https://www.gov.nt.ca/en/public-safety>